

# Annual Goals for Housing

2011-2012

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<b>Goal 1:</b>	Ensure that all returning residents fill out a Mane Event Survey
<b>Description:</b>	Yes, In order to get a complete picture of how well certain areas in Housing functions and what areas need to be improved, we need to make sure that all returning residents have the opportunity to fill out a Mane Event survey. Currently sorority residents are missed because they do not go through the online application process to reserve their spaces. When a student goes online they must complete a survey before they are allowed to reclaim a space. This ensures 100% participation.
<b>Budget:</b>	0.00
<b>University Goals Supported:</b>	1,2
<b>Strategic Goals Supported:</b>	
<b>Responsibility:</b>	Director of Housing
<b>Participation:</b>	Assistant Director for Greek Life
<b>Results:</b>	Status of Priority Initiative/Action Item 1 (to be completed in June): During the month of February some duties were realigned with Housing and Residence Life. Residence Life will be responsible for the assignment process for the fall 2012 semester. Therefore Housing was not responsible for the reclaim process for the sororities that happened in April. However, letters that were sent out by Housing in November 2011 explaining the Mane Event reclaim process did encourage the sorority residents to go online and fill out the survey and application. More sorority members did Mane Event than in past years.
<b>Actions/Improvements:</b>	Because Housing is no longer responsible for the assignment process we do not have a way to collect this vital data in the future. We will have to sit down as a department to discuss new options of doing surveys that will ensure a good return percentage.
<b>Future Actions/Improvements:</b>	

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<b>Goal 2:</b>	Revamp University Apartments assignment process
<b>Description:</b>	Yes, there is a need to revamp the assignment process for the on campus apartments in order to maximize the occupancy per bed space. Currently, these apartments are rented out just like an apartment off campus. One person can live there or two people if they choose to be roommates. Regardless of the number of people living there the rent is the worth of the entire apartment. If rented by the bed space instead of the by the apartment this would increase revenue dollars and maximize occupancy.
<b>Budget:</b>	0.00
<b>University Goals Supported:</b>	1,2
<b>Strategic Goals Supported:</b>	
<b>Responsibility:</b>	Director of Housing
<b>Participation:</b>	Housing Coordinator
<b>Results:</b>	Housing conducted an online survey in November to all apartment and resident halls students. The survey asked several questions concerning the current process as well as the new proposed processes. The survey showed that the residents were in favor of renting per bed space if it meant that they would not be responsible for the entire rent if their roommate happens to leave school. Currently they would have to either find a new roommate or pay the entire rent. They were in favor of the apartments becoming furnished units. However, there were only 377 participants. 39 of those were current apartment tenants out of 146. This is not even a 30% percent return. We did offer a scholarship drawing for those who participated hoping this would increase the number of surveys. Housing did get quotes on furnishing each unit.
<b>Actions/Improvements:</b>	However, at this time we decided to wait on furnishing the apartments as well as changing the process of renting by the bed space until we get the current rent higher so that the increase to charge by the bed space will not be unreasonably high. We are changing how we charge the rent this year (by semester instead of per month) as well as doing a rent increase. We will revisit this initiative again next year.
<b>Future Actions/Improvements:</b>	

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<b>Goal 3:</b>	Additional Cameras
<b>Description:</b>	Yes, this will address the problem of vandalism in common areas and not being able to pinpoint who is responsible. It will cut down on the number of man hours spent tracking down furniture and putting students through the judicial process. If students know that cameras are recording they will most likely respect the area.
<b>Budget:</b>	0.00
<b>University Goals Supported:</b>	1,2,4
<b>Strategic Goals Supported:</b>	
<b>Responsibility:</b>	Director of Housing
<b>Participation:</b>	UNA Police Chief
<b>Results:</b>	This initiative is still on hold. University Police is currently reviewing the current camera surveillance software that is on campus as well as researching new vendors.
<b>Actions/Improvements:</b>	Housing will sit down with UNA Police Chief and develop a plan of action to pick a vendor and begin implementing installing additional cameras in common areas. Housing will also see the likelihood of replacing existing cameras with night vision cameras where needed.
<b>Future Actions/Improvements:</b>	This initiative will be revisited again next year.